# Family Support Services Group Participants Questionnaire

#### Introduction

Family Support Services have a Census Week once per year. During that week a census is taken of services and clients to help Centres review services and plan for the future.

This year we are asking clients for their views. So we **need your help.** We would be very grateful if you could answer the following questions by ticking the appropriate spaces or writing the appropriate number. There is no need for you to put your name on the questionnaire.

/ hanks	12. Who do y
1. What type of group are you attending?  1. Self help group  2.Educational  3. Parenting  4. Socialisation/Drop in  5. Play group  6. Other	2.j 3.j 4.j 5.6 6.: 7.6
2. How many sessions of this group have you come to (including the present one)?  [ 1 sessions	14. Do you ha and 18 years of
3. Do you see a family worker from this Centre on a regular basis in your home?  Yes No	15. Do you sp English?
4. How long have you known about this  Centre [ 1 years [ ] months	16. What lang home?
5. What is your gender?  Female () Male	17. Are you a Islander?
6. Are you employed? Yes No If yes, how many hours per week [ ] hrs	18. What is th your <b>househol</b>
7. What is your age in years? [ 1 years	•
8. What is the Postcode of your address?  [ ] postcode	19. What is you income?
9. Are you living in:  Private house, flat , unit Public housing Other	
10. Are you renting your accommodation?  Yes No	
11. How long have you lived in your local area? [ ] years	20. What are

12. Who do you live with?  1. alone 2. just partner 3. just children 4. partner and children 5. extended or blended family 6. friends 7. other
13. Do you have children under school age?  Yes No
14. Do you have children between school age and 18 years of age? Yes No
15. Do you speak a language other than English? Yes No
16. What language do you prefer to speak at home? English Other
17. Are you an Aboriginal or Torres Strait Islander? Yes No
18. What is the main source of income for your <b>household?</b> 1. Wages or Salary  2. Pension or benefit  3. Other
19. What is your current yearly household income?  1. Less than \$5000 2. \$5,001 to \$14,999 3. \$15,000 to \$24,999 4. \$25,000 to \$34,999 5. \$35,000 to \$44,999 6. \$45,000 to \$54,999 7. \$55,000 +
20. What are your qualifications  1. Less than HSC or equivalent  2. HSC or equivalent  3. Tertiary

### 21. The following questions relate to the group session you have just attended

Please circle the most appropriate number.

a) How useful have you found the session?	Useless
b) Were you able to participate as much as you wanted in the group (e.g. ask questions and have your say)?	No
c) Did the group leader/facilitator/presenter do a good job?	Terrible         Great           1         2         3         4         5         6         7         8         9         10
d) Overall how would you rate the session.	Terrible         Great           1         2         3         4         5         6         7         8         9         10

### 22. The following questions relate to your contact with this Centre as a whole

Please circle the most appropriate number.

a) How much has this Centre helped you become more connected with the people in your local community?	Not at all Lots 1 2 3 4 5 6 7 8 9 10
b) How much has this Centre helped you have a say about what happens in your local community?	Not at all Lots 1 2 3 4 5 6 7 8 9 10

#### 23. The following questions relate to how you see things

Please circle the most appropriate number	Disagree						Agree
a) I have adequate income.	1	2	3	4	5	6	7
b) I have the amount and type of employment I want at present.	1	2	3	4	5	6	7
c) I am happy about my housing situation	1	2	3	4	5	6	7
d) I am happy with the level of education I have achieved at this point in time	1	2	3	4	5	6	7
e) I have OK access to transport to allow me to do the things I want to do	1	2	3	4	5	6	7
f) I like the local area where I am living	1	2	3	4	5	6	7
g) I can get help from my friends when I need to.	1	2	3	4	5	6	7
h) I can get help from my family when I need to.	1	2	3	4	5	6	7
i) Significant people in my life believe I can be a good pare	ent. 1	2	3	4	5	6	7
j) My child(ren) play up just to annoy me.	1	2	3	4	5	6	7
k) I feel that I am really stressed out	1	2	3	4	5	6	7
1) I feel like a second class citizen when talking with people in government departments.	1	2	3	4	5	6	7
m) My partner and I can talk things out and resolve problem    Not applicable (no partner)	ms 1	2	3	4	5	6	7
<u> </u>							-

## 24. The following questions relate to the social fabric of you and your local community

Please circle the most appropriate response I, 2 3 or 4

a) Some say that b	y helping others you No, <i>not much</i>			nn. Do you agree?  Yes, very much
	1	2	3	4
b) Do you help out	t a local group as a v No, not at all	volunteer?	3	Yes, often (at least once a week) 4
c) Have you ever	picked up other peop No, never	ole's rubbish in	a public pla	ce? Yes, frequently 4
d) Do you feel sa	fe walking down you No, not much	r street after da	rk? 3	Yes, very much
e) Do you agree t	hat most people can No, not much	be trusted?	3	Yes, very much
f) If someone's caphone?	ar breaks down outsid No, not at all	de your house, o	do you invit	te them into your home to use the Yes, definitely 4
g) Can you get he	elp from friends when No, not at all	n you need it?	3	Yes, definitely 4
h) Does your area	have a reputation fo No, not at all	r being a safe p	olace?	Yes 4
	ng for a child and new No, not at all	eded to go out to	for a while,	would you ask a neighbour for help?  Yes, definitely  4
j) Have you visited	a neighbour in the p No, not at all	past week?	3	Yes, frequently 4
k) Have you attended craft exhibition)?	led a local communit  No, not at all	y event in the p	past 6 montl	ns (eg, church fete, school concert, Yes, several (at least 3)
1) Are you an activ	we member of a local No, not at all	l organisation or	club (eg, s	port, craft, social club)?  Yes, very active  4
m) Does your loca	l community feel lik No, not at all	te home?	3	Yes, definitely 4
n) In the past weel	x, how many phone of None	conversations ha	ive you had	with friends?  Many (at least 6)  4
o) How many peop	ole did you talk to ye None at all	sterday?	3	Many (at least 10) 4

p) Do you go outside		nmunity to v	isit your family					
N	o, <i>not much</i>	2	3	Yes, nearly always 4				
q) When you go shopping in your local area are you likely to run into friends and acquaintances?								
No	o, not much	2	3	Yes, nearly always 4				
		life decision	, do you know	where to find that information?				
No	o, not at all	2	3	Yes, definitely 4				
s) Do you feel valued								
N	o, <i>not much</i>	2	3	Yes, very much 4				
) If you were to die	tomorrow, would	d you be sat	isfied with what	t your life has meant?				
No	, not much	2	3	Yes, very much				
ı) In the past 6 mon	the have you do			hour?				
_	o, not at all		_	Yes, frequently (at least 5 times)				
	I	2	3	4				
	nagement commi To, not at all	ttee or organ	nising committed	e for any local group or organisation?  Yes, several (at least 3)				
	1	2	3	4				
	-	joined a loc	al community a	ction to deal with an emergency?				
IVe	o, not at all	2	3	Yes, frequently (at least 5 times) 4				
x) In the past 3 years	have you ever t	aken part in	a local commun	nity project or working bee?				
No	o, not at all	2	3	Yes, very much				
v) Have you ever hee	n part of a proje	ect to organis	se a new service	e in your area (eg, youth club, scout hall,				
child care, recreation	for disabled)?	or to organic	o a new gervice					
IVO	o, not at all	2	3	Yes, several times(at least 3) 4				
	-	e else agreed	on, would you	feel free to speak out?				
No	o, not at all	2	3	Yes, definitely 4				
na) If you have a disp	oute with your n	eighbours (e	g, over fences o	or dogs) are you willing to seek				
	o, not at all	2	3	Yes, definitely				
1) D 4:1.4	. 1. 1. 1.		-	T				
nb) Do you think that No.	t multiculturalist o, <i>not at all</i>	n makes life	in your area b	vetter?  Yes, definitely				
	1	2	3	4				
c) Do you enjoy livi	ing among peop	le of differen	nt life styles?	Vas definitely				
100	), noi ai aii 	2	3	Yes, definitely 4				
		noves into y	our street, woul	ld they be accepted by the neighbours?				
No	o, not easily	2	3	Yes, definitely 4				
ne) Over the weekend	do vou bava lu		-	e outside your household?				
	o, not much			Yes, nearly always				
	1	2	3	4				