

Family Support Services Staff Questionnaire

Introduction

In the Census last year family support clients completed a questionnaire on social capital. The results from that questionnaire are described in *Social Capital: Family Support Services and Neighbourhood and Community Centres in NSW*. That paper also explores the role of staff in Neighbourhood and Community Centres in relation to building social capital.

As part of the Census this year we want to add to our understanding of social capital and the role of the staff in Family Support Services. **To do this we are asking staff to complete an almost identical questionnaire to the one clients completed last year.**

The questions are of a more personal nature than previous staff questionnaires. They are anonymous and confidential. The collated responses will be analysed on a statewide basis. To maintain anonymity we are suggesting:

1. The Service Number is NOT included on this questionnaire.
2. A large envelope is placed on the staff noticeboard and staff seal their completed questionnaire in a small envelope before putting it in the large envelope on the staff notice board.
3. When the questionnaires are returned to FSSA they will be mixed in with returns from all other services so it will not be possible to trace an individual questionnaire to a particular service.

Thanks

<p>1. What is your principal role?</p> <p><input type="radio"/> 1. Coordination/management/administrative</p> <p><input type="radio"/> 2. Family Support Work with clients</p> <p><input type="radio"/> 3. Other (eg. child care)</p>
<p>2. How long have you been employed with this service? [] years [] months</p>
<p>3. How many hours per week are you employed in this Service? [] hrs</p>
<p>4. How many training days have you participated in during 1999 (do not include the FSSA Conference in Bathurst) [] days</p>
<p>5. Did you attend the FSSA Conference in Bathurst in 1999 <input type="radio"/> Yes <input type="radio"/> No</p>
<p>6. What is your gender? <input type="radio"/> Female <input type="radio"/> Male</p>
<p>7. What is your age in years? [] years</p>
<p>8. Do you work in</p> <p><input type="radio"/> Greater Sydney, Newcastle or Wollongong</p> <p><input type="radio"/> Larger country town (eg Dubbo, Bathurst)</p> <p><input type="radio"/> Smaller country town (eg Bourke)</p> <p><input type="radio"/> Other</p>

<p>9. Are you living in:</p> <p><input type="radio"/> Private house, flat , unit</p> <p><input type="radio"/> Public housing</p> <p><input type="radio"/> Other</p>
<p>10. Are you renting your accommodation? <input type="radio"/> Yes <input type="radio"/> No</p>
<p>11. How long have you lived in your local area? [] years</p>
<p>12. Who do you live with?</p> <p><input type="radio"/> 1. alone</p> <p><input type="radio"/> 2. just partner</p> <p><input type="radio"/> 3. just children</p> <p><input type="radio"/> 4. partner and children</p> <p><input type="radio"/> 5. extended or blended family</p> <p><input type="radio"/> 6. friends</p> <p><input type="radio"/> 7. other</p>
<p>13. Do you have children under school age? <input type="radio"/> Yes <input type="radio"/> No</p>
<p>14. Do you have children between school age and 18 years of age? <input type="radio"/> Yes <input type="radio"/> No</p>
<p>15. Do you speak a language other than English? <input type="radio"/> Yes <input type="radio"/> No</p>
<p>16. What language do you prefer to speak at home? <input type="radio"/> English <input type="radio"/> Other</p>

17. Are you an Aboriginal or Torres Strait Islander? Yes No

18. What are your qualifications

1. Less than HSC or equivalent

2. HSC or equivalent

3. Tertiary

19. What is your current yearly **household** income?

1. Less than \$5000

2. \$5,001 to \$14,999

3. \$15,000 to \$24,999

4. \$25,000 to \$34,999

5. \$ 35,000 to \$44,999

6. \$45,000 to \$54,999

7. \$ 55,000 +

20. Do you work in the same community in which you live.

- Yes----> Continue with question 21
- No ----> Go To Question 22

21. The following questions relate to your contact with this Centre as a whole

Please circle the most appropriate number.

a. How much has this Centre helped you become more connected with the people in your local community?	Not at all	1	2	3	4	5	6	7	8	9	10	Lots
b. How much has this Centre helped you have a say about what happens in your local community?	Not at all	1	2	3	4	5	6	7	8	9	10	Lots

22. The following questions relate to how you see things

Please circle the most appropriate number

	Disagree							Agree
a) I have adequate income.	1	2	3	4	5	6	7	
b) I have the amount and type of employment I want at present.	1	2	3	4	5	6	7	
c) I am happy about my housing situation	1	2	3	4	5	6	7	
d) I am happy with the level of education I have achieved at this point in time	1	2	3	4	5	6	7	
e) I have OK access to transport to allow me to do the things I want to do	1	2	3	4	5	6	7	
f) I like the local area where I am living	1	2	3	4	5	6	7	
g) I can get help from my friends when I need to.	1	2	3	4	5	6	7	
h) I can get help from my family when I need to.	1	2	3	4	5	6	7	
i) Significant people in my life believe I can be a good parent.	1	2	3	4	5	6	7	
j) My child(ren) play up just to annoy me. <input type="radio"/> Not applicable (no children school age or younger))	1	2	3	4	5	6	7	
k) I feel that I am really stressed out	1	2	3	4	5	6	7	
l) I feel like a second class citizen when talking with people in government departments.	1	2	3	4	5	6	7	
m) My partner and I can talk things out and resolve problems <input type="radio"/> Not applicable (no partner)	1	2	3	4	5	6	7	

23. The following questions relate to the social fabric of you and your local community.

Please circle the most appropriate response 1, 2 3 or 4

a) Some say that by helping others you help yourself in the long run. Do you agree? <i>No, not much</i> 1 2 3 4 <i>Yes, very much</i>
b) Do you help out a local group as a volunteer? <i>No, not at all</i> 1 2 3 4 <i>Yes, often (at least once a week)</i>
c) Have you ever picked up other people's rubbish in a public place? <i>No, never</i> 1 2 3 4 <i>Yes, frequently</i>
d) Do you feel safe walking down your street after dark? <i>No, not much</i> 1 2 3 4 <i>Yes, very much</i>
e) Do you agree that most people can be trusted? <i>No, not much</i> 1 2 3 4 <i>Yes, very much</i>
f) If someone's car breaks down outside your house, do you invite them into your home to use the phone? <i>No, not at all</i> 1 2 3 4 <i>Yes, definitely</i>
g) Can you get help from friends when you need it? <i>No, not at all</i> 1 2 3 4 <i>Yes, definitely</i>
h) Does your area have a reputation for being a safe place? <i>No, not at all</i> 1 2 3 4 <i>Yes</i>
i) If you were caring for a child and needed to go out for a while, would you ask a neighbour for help? <i>No, not at all</i> 1 2 3 4 <i>Yes, definitely</i>
j) Have you visited a neighbour in the past week? <i>No, not at all</i> 1 2 3 4 <i>Yes, frequently</i>
k) Have you attended a local community event in the past 6 months (eg, church fete, school concert, craft exhibition)? <i>No, not at all</i> 1 2 3 4 <i>Yes, several (at least 3)</i>
l) Are you an active member of a local organisation or club (eg, sport, craft, social club)? <i>No, not at all</i> 1 2 3 4 <i>Yes, very active</i>
m) Does your local community feel like home? <i>No, not at all</i> 1 2 3 4 <i>Yes, definitely</i>
n) In the past week, how many phone conversations have you had with friends? <i>None</i> 1 2 3 4 <i>Many (at least 6)</i>
o) How many people did you talk to yesterday? <i>None at all</i> 1 2 3 4 <i>Many (at least 10)</i>

