Family Support Services Staff Questionnaire

Introduction

In the Census last year family support clients completed a questionnaire on social capital. The results from that questionnaire are described in *Social Capital: Family Support Services and Neighbourhood and Community Centres in NSW*. That paper also explores the role of staff in Neighbourhood and Community Centres in relation to building social capital.

As part of the Census this year we want to add to our understanding of social capital and the role of the staff in Family Support Services. To do this we are asking staff to complete an almost identical questionnaire to the one clients completed last year.

The questions are of a more personal nature than previous staff questionnaires. They are anonymous and confidential. The collated responses will be analysed on a statewide basis. To maintain anonymity we are suggesting:

- 1. The Service Number is NOT included on this questionnaire.
- 2. A large envelope is placed on the staff noticeboard and staff seal their completed questionnaire in a small envelope before putting it in the large envelope on the staff notice board.
- 3. When the questionnaires are returned to FSSA they will be mixed in with returns from all other services so it will not be possible to trance an individual questionnaire to a particular service.

Thanks

 What is your principal role? 1. Coordination/management/administrative 2. Family Support Work with clients 3. Other (eg. child care)
2. How long have you been employed with this service? [1 years [] months
3. How many hours per week are you employed in this Service? [] hrs
4. How many training days have you participated in during 1999 (do not include the FSSA Conference in Bathurst) [] days
5. Did you attend the FSSA Conference in Bathurst in 1999 Yes No
6. What is your gender? Female Male
7. What is your age in years? [1 years
8. Do you work in Greater Sydney, Newcastle or Wollongong Larger country town (eg Dubbo, Bathurst) Smaller country town (eg Bourke) Other

9. Are you living in: Private house, flat , unit Public housing Other					
10. Are you renting your accommodation? Yes No					
11. How long have you lived in your local area? [] years					
12. Who do you live with? 1. alone 2. just partner 3. just children 4. partner and children 5. extended or blended family 6. friends 7. other					
13. Do you have children under school age? Yes No					
14. Do you have children between school age and 18 years of age? Yes No					
15. Do you speak a language other than English? Yes No					
16. What language do you prefer to speak at home? English Other					

17. Are you an Aboriginal or Torres Strait Islander?	19. What is your current yearly household income?										
18. What are your qualifications	①1. Less than \$5000										
1. Less than HSC or equivalent	○2. \$5,001 to \$14,999 ○3. \$15,000 to \$24,999 ○4. \$25,000 to \$34,999										
2. HSC or equivalent											
3. Tertiary			-								
<u> </u>			5. \$ 35,000 to \$44,999								
	○6. \$45,000 to \$54,999 ○7. \$ 55,000 +										
<u> </u>											
20. Do you work in the same community in which you liv Yes> Continue with question 2 1 No> Go To Question 22	ve.										
2 1. The following questions relate to your contact with Please circle the most appropriate number.	this (Cen	tre (as a	who	ole					
a. How much has this Centre helped you become more	No	t at	all						Lots		
connected with the people in your local community?	1		3	4	5	6 7	8	9	10		
b. How much has this Centre helped you have											
a say about what happens in your local community?	Not	t at	all						Lots		
	1	2	3	4	5	6 7	8	9	10		
22. The following questions relate to how you see things											
Please circle the most appropriate number	L)isag	gree						Agree		
a) I have adequate income.			1	2	3	4	5	6	7		
b) I have the amount and type of employment				2	2		_	_	_		
I want at present.			1	2	3	4	5	6	7		
c) I am happy about my housing situation			1	2	3	4	5	6	7		
d) I am happy with the level of education I have			1	2	2	4	_	_	_		
achieved at this point in time			1	2	3	4	5	6	7		
e) I have OK access to transport to allow me											
to do the things I want to do			1	2	3	4	5	6	7		
f) I like the local area where I am living			1	2	3	4	5	6	7		
g) I can get help from my friends when I need to.		_	1	2	3	4	5	6	7		
h) I can get help from my family when I need to.			1	2	3	4	5	6	7		
i) Significant people in my life believe I can be a good p	arent	i	1	2	3	4	5	6	7		
j) My child(ren) play up just to annoy me. Not applicable (no children school ag	ge or	· yo	1 unge	2 er))	3	4	5	6	7		
k) I feel that I am really stressed out			1	2	3	4	5	6	7		
1) I feel like a second class citizen when talking											
with people in government departments.			1	2	3	4	5	6	7		
m) My partner and I can talk things out and resolve prob	hlemi	c	1	2	3	4	5	6	7		
Not applicable (no partner)	01 0 1118	3	1	۷	3	4	5	U	,		

23. The following questions relate to the social fabric of you and your local community.

Please circle the most appropriate response I, 2 3 or 4

a) Some say that by helping of No, not much	hers you help yo	urself in th	e long run. Do you agree? Yes, very much
1	2	3	4
b) Do you help out a local grown No, not at all	up as a volunteer	?? 3	Yes, often (at least once a week)
c) Have you ever picked up o No, never	ther people's rub	obish in a p	oublic place? Yes, frequently 4
d) Do you feel safe walking d No, not much	lown your street	after dark?	Yes, very much 4
e) Do you agree that most peo No, <i>not much</i>	ople can be trusto	3	Yes, very much 4
f) If someone's car breaks down phone? No, not at all	wn outside your	house, do	you invite them into your home to use the Yes, definitely 4
g) Can you get help from frien No, not at all	nds when you ne	ed it?	Yes, definitely 4
h) Does your area have a repu No, not at all	tation for being 2	a safe place	e? Yes 4
i) If you were caring for a chil No, not at all	d and needed to	go out for	a while, would you ask a neighbour for help? Yes, definitely 4
j) Have you visited a neighbour No, not at all	in the past week	k? 3	Yes, frequently 4
k) Have you attended a local c craft exhibition)? <i>No, not at a</i>	•	in the past	6 months (eg, church fete, school concert, Yes, several (at least 3) 4
1) Are you an active member of No, not at all	of a local organis	ation or clu	ub (eg, sport, craft, social club)? Yes, very active 4
m) Does your local community No, not at all	feel like home	3	Yes, definitely 4
n) In the past week, how many None	phone conversa	tions have	you had with friends? Many (at least 6) 4
o) How many people did you to None at all	alk to yesterday?	3	Many (at least 10) 4

p) Do you go outside your l	local commu	nity to visit you		
No, not much	2	3	Yes, nearly always	
1	<u></u>	J	4	
	your local a	area are you likel	y to run into friends and acquaintances?	
No, not much	2	3	Yes, nearly always	
1		J	т	
I =	make a life	decision, do you	know where to find that information?	
No, not at all	2	3	Yes, definitely	
1		J	7	
s) Do you feel valued by so	ciety?			
No, not much	2	3	Yes, very much	
1		3	7	
=	ow, would y	ou be satisfied w	ith what your life has meant?	
No, not much	2	3	Yes, very much	
1	<i>ــ</i>	ა	4	
u) In the past 6 months, ha	ve you done	a favour for a si		
No, not at all	0	0	Yes, frequently (at least 5 times)	
1	2	3	4	
v) Are you on a managemen	nt committee	or organising c	ommittee for any local group or organisation	?
No, not at all			Yes, several (at least 3)	
1	2	3	4	
w) In the past 3 years, have	you ever joi	ned a local comm	nunity action to deal with an emergency?	
No, not at all	•		Yes, frequently (at least 5 times)	
1	2	3	4	
x) In the past 3 years have y	ou ever take	n part in a local	community project or working bee?	
No, not at all		n part in a rotar	Yes, very much	
1	2	3	4	
		to organise a new	service in your area (eg, youth club, scout h	all,
child care, recreation for dis	sabled)?		Vos. savaral timas(at laast 3)	
No, not at all	2	3	Yes, several times(at least 3) 4	
•		-		
	everyone el	se agreed on, wo	uld you feel free to speak out?	
No, not at all	2	3	Yes, definitely	
1				
	th your neigh	hbours (eg, over	fences or dogs) are you willing to seek	
mediation? No, not at all	2	3	Yes, definitely	
I	<u>ــ</u>	ა	*	
ab) Do you think that multion	culturalism r	nakes life in you		
No, not at all	0	0	Yes, definitely	
l	2	3	4	
ac) Do you enjoy living amo	ong people o	of different life s	tyles?	
No, not at all			Yes, definitely	
1	2	3	4	
ad) If a stranger, someone di	ifferent mov	es into vour stre	et, would they be accepted by the neighbours	?
	mortin, mor	CD IIICO , OGI DEIC		
No, not easily		es into your stre	Yes, definitely	
No, not easily	2	3		
1	2	3	Yes, definitely 4	
1	2	3		